

Honeywell Scanner



One Transaction Resend Code

- After the cashier has completed scanning items and has totaled the order, a customer receipt will always print. The retailer copy will not print until the communication from the terminal driver (FIS) completes. If a communication error occurs and there is no message from FIS, the terminal screen will display the communication error. The cashier may press any key and the terminal will prompt for the merchant receipt. If no keys are pressed within 5 seconds, the merchant copy will print along with the communication error message. The merchant receipt will also include a message stating that the transaction will be sent during the next host communication: “Data will be sent at next comm. attempt.”
- If the terminal is unable to make successful communication with the host, the terminal will retain the transaction until the next successful host communication. This pending transaction will always be sent first, to avoid the transaction from getting out of sync with the terminal driver (FIS). This pending transaction will be resent from the terminal only one time and will print a receipt for the store’s records.

Exception Processes

- If the attempt to send the pending transaction is unsuccessful due to no dial tone or no response from the terminal driver (FIS), the terminal will hold the transaction until the next successful host communication.
- If the attempt to send the pending transaction is unsuccessful due to loss of power to the terminal during transmission, the terminal will hold the transaction until power is restored and until the next successful host communication.
- If there is loss of power to the terminal when only the prescription has been pulled into the terminal, but the purchase transaction has not been completed (orphan purchase), the following will occur:
 - If power is restored within 15 minutes, the terminal will send a reversal to release the hold on the prescription.
 - If power is restored after 15 minutes, no action will occur.
- If the terminal is idle for 10 minutes after a prescription has been pulled into the terminal, the terminal will send a reversal back to the host. This will release the prescription from a “hold” status.

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Honeywell Scanner Reset

- Scan each of the below bar codes (left one first); the scanner will beep 1 times



Standard Product Default Settings

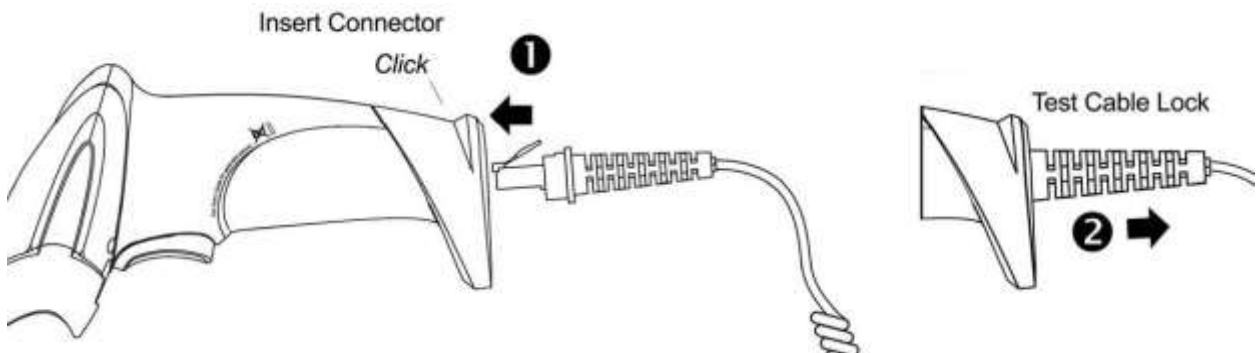
- Sign onto the terminal (if not already signed on), then press the purple Report key
- Press F4 for UPC Config
- Enter the manager ID, then press the green Enter key
- Enter the manager password, then press the green Enter key
- Scan a WIC-approved item's bar code. The item should appear on the terminal screen.
 - **If the item appears on the terminal screen, then the scanner is working properly.**
 - **If the item does not appear on the terminal screen, then the scanner is malfunctioning and will need to be replaced.**

Cable Installation and Removal

Installation

Important: If the cable is not fully latched, the unit can power intermittently.

- Plug the 10-pin RJ45 end of the cable into the 10-pin socket on the scanner. There will be an audible *click* when the connector lock engages.
- Gently pull on the cable strain relief to insure the cable is securely installed.



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Removal

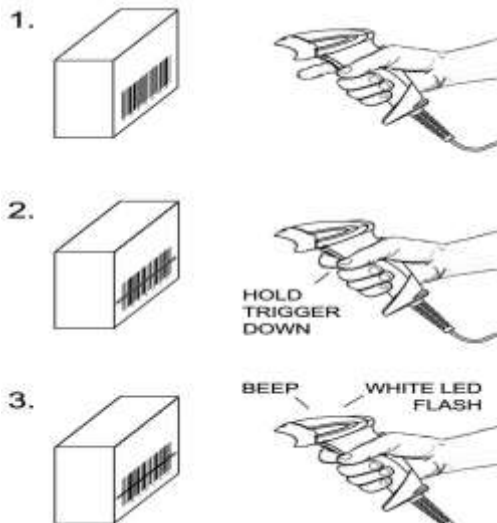
Important: Before removing the cable from the scanner, power down the terminal.

- Locate the small *dimple* on the right hand side of the handle when the front of the scanner unit is facing away from you.
- Bend an ordinary paperclip into the shape shown below.
- To release the cable lock, push the end of the paperclip through the rubber on the handle where the *dimple* is located.
- There will be an audible *click* when the connector lock releases. Pull gently on the strain-relief of the cable to separate the cable from the scanner.



Scanning with the Manual Activation Mode

- Aim the scanner at the bar code.
- Pull and hold down the trigger to turn on the laser, scan, and transmit the bar code.
- The scanner will beep and flash the green LED once to indicate a successful scan and transmission.



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Troubleshooting

The scanner automatically performs self-tests whenever you turn it on. If your scanner is not functioning properly, review the following Troubleshooting Guide to try to isolate the problem.

Is the power on? Is the red aiming illumination line on?

If the red aiming illumination line isn't illuminated, check that:

- The cable is connected properly.
- The host system power is on (if external power isn't used).
- The trigger works.